

# Comparison of Services

Description of Work	Option A	Option B	Option C
<b>Renovation</b>			
Excess sticking paint scraped back and sanded	✓	✓	-
Minor areas of rot treated, filled and sanded	✓	✓	-
Weak joints reinforced	✓	✓	-
Meeting rails and stiles aligned	✓	✓	-
Sashes/openers/doors planed and/or built out to fit	✓	✓	-
Defective putty replaced	✓	-	-
Weights disentangled and rebalanced (sash only)	✓	-	-
Hinges eased and adjusted (casement, door only)	✓	-	-
<b>Repairs and Part Replacements</b>			
New FSC timber sections constructed in-situ to replace major areas of rot	✓	✓	-
New FSC timber like-for-like sashes/openers/doors fitted as required	✓	-	-
New glass fitted in place of cracked panes	✓	-	-
New strong (reinforced) traditional waxed cotton sash cords fitted (sash only)	✓	-	-
<b>New Joinery</b>			
New FSC timber joinery preserved, knotted and end grain sealed	✓	✓	✓
New FSC timber joinery double-primed with microporous spray paint	✓	✓	✓
New FSC timber factory-moulded staff beads fitted (sash only)	✓	✓	✓
New FSC timber factory-moulded parting beads fitted (sash only)	✓	✓	✓
New FSC timber sashes/openers/doors fitted	-	✓	✓
New FSC timber outer sash box/casement/door frame fitted	-	-	✓
New FSC timber architrave and nosing fitted	-	-	✓
<b>Draught Proofing</b>			
New effective, unobtrusive, wipe-clean draught seals fitted	✓	✓	✓
<b>New Opening Mechanisms</b>			
New extra-strong diamond-braided polyester/nylon sash cords fitted (sash only)	-	✓	✓
New weights fitted (sash only)	-	✓	✓
New smooth-running silent ball bearing pulleys fitted (sash only)	-	✓	✓
New smooth-opening silent ball bearing hinges fitted (casement, door only)	-	✓	✓
<b>Double Glazing</b>			
New high performance, internally beaded double glazing supplied factory-fitted	-	✓	✓

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<b>Achievable Whole-Window U-values</b>			
Best U-values achieved in W/m <sup>2</sup> K		1.4	1.4
<b>Optional Glass Upgrades</b>			
Optional - New extra-insulating low-e glass fitted	✓	✓	✓
Optional - New decorative coloured/textured/leaded glass fitted	✓	✓	✓
Optional - New privacy frosted/sandblasted/stencilled glass fitted	✓	✓	✓
Optional - New toughened safety glass fitted	✓	✓	✓
Optional - New acoustic laminate glass fitted	✓	✓	✓
Optional - New security laminate glass fitted	✓	✓	✓
Optional - New sunlight and heat reflecting solar control glass fitted	✓	✓	✓
Optional - New self cleaning glass fitted	✓	✓	✓
Optional - New ultra-clear low iron glass fitted	✓	✓	✓
<b>New Ironmongery</b>			
New high quality key-operated security stops/locks/child safety restrictors fitted	✓	✓	✓
New high quality window fastener fitted (sash, casement only)	✓	✓	✓
New high quality sash lifts fitted (sash only)	✓	✓	✓
New high quality sash D-handles fitted (sash only)	✓	✓	✓
New high quality window stay fitted (casement only)	✓	✓	✓
New high quality 5-lever lock and door knob fitted (door only)	-	✓	✓
New high quality high security door bolts fitted (door only)	-	✓	✓
<b>Making Good</b>			
Exposed timber primed	✓	✓	✓
Adjacent disturbed plasterwork made good (no repainting)	✓	✓	✓
<b>Final Painting and Decoration</b>			
Optional - New joinery fully factory-finished with microporous spray paint	✓	✓	✓
Optional - Interior/exterior timber fully hand painted/decorated	✓	✓	✓
Optional - Interior/exterior masonry/walls fully hand painted/decorated	✓	✓	✓
<b>Project Management</b>			
Work areas protected with dust sheets	✓	✓	✓
Work areas vacuumed and glass cleaned on completion	✓	✓	✓
Waste removed and disposed of by licensed waste carrier	✓	✓	✓
<b>VAT</b>			
Reduced-rate VAT (5%) applied for draught proofing	✓	✓	✓
Standard-rate VAT (20%) applied for all other work	✓	✓	✓
<b>Guarantee</b>			
Guarantee provided	1yr	5yr	10yr
Deposit insurance-backed (no fees)	-	-	✓
Guarantee insurance-backed (no fees)	-	-	✓
<b>FENSA Certificate</b>			
FENSA Installation Certificate issued on completion	-	-	✓